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|  | Approved  By the decision of the Board  dated November 02, 2023.  Protocol No. 24 |

**Quality Policy**

**Non-Profit JSC “Kazakh National Medical**

**University named after S. D. Asfendiyarov**

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| Term of validity  from November 02, 2023  until November 02, 2028 | Extension period  Until "\_\_" \_\_\_\_\_\_\_\_\_ 20\_\_ | Status:  Active   Obsolete  |
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Алматы – 2023

**Quality Policy**

Non-Profit JSC "Kazakh National Medical University named after S.D.Asfendiyarov" (hereinafter - the University) has the status of a research educational institution.

This policy is focused on improving and strengthening the competitiveness of Kazakhstani education in the field of medicine and science, education and training of personality moral and professional values.

The policy shall apply to:

1. All structural subdivisions;

2. All persons acting on behalf of or on behalf of KazNMU, including contracting organizations and visitors,

and is intended to implement the following priority areas:

1) modernization of educational activity by introducing successful advanced domestic and foreign experience based on the principle of trinity and advanced technologies;

2) continuous development of research and clinical activities;

3) improving the quality of fundamental and applied scientific research;

4) strengthening international cooperation with foreign universities and research organizations;

5) application of modern management, including digital technologies;

6) promotion of the University in the international ranking of universities and major medical education centers;

7) free exchange of information and ideas between employees, encouragement of initiative, stimulation of personnel actions to improve quality, providing opportunities to propose and develop new ideas and approaches.

8) development of employees' commitment to the principles of quality management;

9) maintaining mutual compliance of documented procedures and business processes of the University based on the process approach;

10) maintenance of information openness in relations with the consumer, development of mutually beneficial relations with suppliers and partners on the principles of honesty and mutual trust;

11) timely provision of staff with the necessary resources for their activities.

**Obligations of responsible persons of the University in the field of quality:**

Ensuring and improving the quality of services and processes is within the scope of activities of the members of the Board of the University, heads of all departments and executors involved in business processes. Each of them is responsible for quality within the limits established by the documentation of the quality management system and functional responsibilities.

The Board of the University is responsible for the implementation of quality policy and undertakes to create the necessary conditions for the functioning of the quality management system, to allocate for these purposes the appropriate financial, technical, personnel and other resources, to ensure their effective use.